

Descripción de la empresa

Tourvest Destination Retail is a retail business that has dedicated itself to destination retail for over 40 years. Most large airport retailers treat destination gifting as a category, often given lower priority than their main liquor, tobacco, fragrance and confectionary businesses. Destination retail is our speciality, it's all we do, it's what we are passionate about and it's what we have received international acclaim for.

Our strategic strength in terms of developing destination retail is further enhanced by an in-depth understanding of airport retail. We consider airport retail to be one of the most exciting retail environments and branched out into this market more than 20 years ago. We believe that the combination of our destination retail and airport retail expertise is one of the reasons we are successfully in optimising the retail potential inherent in airport destination gifting.

"Encanto Alicante" is a retail concept developed specifically for Alicante airport. It translates the intellectual capital inherent in Alicante specifically and the Costa Blanca and Spain more generally, into an exciting retail experience, offering an extensive range of unique destination gifting to airport guests. The proposed merchandise range is largely bespoke and the store design, creative with a strong sense of drama. These elements combine to produce a highly differentiated outlet with a strong "sense of place", both key factors in order to optimise trading density in this category.

Anuncio 2 – Shift Managers (Responsable de turno) & Sales Associates/Cashiers (Vendedores/cajeros)

Descripción

We need to incorporate Shift Managers & Sales Associates for our store in Alicante Airport, Open 365 days a year, whose main functions are:

Generate sales. Customer service and customer interaction.

Operate point of sale system, cashiering function. Handling cash (local & foreign currency), credit cards, etc. Cashing up and float reconciliations

General housekeeping of sales floor and units

Open & close store for shifts

Manager staff attendance, allocate daily tasks to staff and oversee and run the day to day shifts.

Motivate sales team to generate sales

Oversee customer service and ensures that service excellence is achieved.

Stock management: Replenishment of stock from the stockroom and oversee the unpacking and merchandising of product onto the sales floor. Participation in Stock counts & daily hazard counts. Responsible for any stock breakages.

Oversee merchandise standards in the store

Ensure that cashiers are ready for trade. Cashing up cashiers at end of shift.

Oversee and responsible for all cash management procedures. Conduct all banking process and resolve any banking issues where necessary. Credit card reconciliations. Responsible for all petty cash disbursements, the change floats and the back- up floats.

Assist cashiers during peak trading times to ensure efficient processing of transactions at peak times.

Filing of daily documents.

Oversee safe key controls. Authorisations on the system where required.

Experience/Skills

- Successfully completed school career
- Retail experience in a sales position
- Minimum 2-3 years experience in Supervisor / Junior Management role in a retail environment.

Assertive, motivated. Good communication skills

Computer literate

Experience cashing up procedures, dealing with cash (experience dealing with foreign currencies is a plus), banking, etc is preferable.

Must be able to communicate (read, write and speak) in Spanish and English.

Valuable a second foreign language

Must be able to work shifts.